

Zookeeper

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| **Job grade** | **Grade 2** | **Reports to** | **Team Leader** |
| **Directorate** | **Zoos and Engagement** | **Function** | **Animal Department** |
| **Contract** | **Fixed Term** | **Location** | **Regent’s Park**  |

# Responsibility for resources

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| **Direct line reports** | **N/A** | **Responsibility for other resources** | **Animal welfare** |
| **Financial resources** | **N/A** |

**Our vision and mission**

The Zoological Society of London (ZSL) is an international conservation charity, driven by science, working to restore wildlife in the UK and around the world. Our vision is a world where wildlife thrives and every role, every person in every corner of ZSL has one thing in common – we are all conservationists, and passionate about restoring wildlife.

# Purpose of the role

To provide animal husbandry and welfare in accordance with best practice protocols.

# Key Responsibilities

* Preparation of approved diets and the carrying out of feeding procedures.
* Maintaining the highest hygiene standards by cleaning and maintaining exhibits, equipment, and other designated areas.
* Contribute to developing high standards of husbandry and welfare, developing innovative, enriching, and aesthetic enclosures with the team.
* Observe animals' behaviour, health, and security, and report concerns and problems to lead keepers or Section Managers.
* Assist and develop animal training enrichment programmes.
* Administration of veterinary treatments under the direction of the Veterinary Team.
* Create a positive visitor experience by engaging effectively with customers through talks and demonstrations.
* Engage with the curatorial team and support conservation and research activity.
* Data entry to animal records and onto daily record sheets, risk assessments and the ZIMS database.
* To ensure that the policy for equality and diversity is adhered to and promoted in all aspects

of the post holder’s work.

The duties and responsibilities described are not a comprehensive list and additional tasks may be assigned from time to time that are in line with the level of the role.

**Person Specification**

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| Experience |
| Essential | * Successful completion of the Zookeeper and Aquarist Apprenticeship Program or a Diploma in the Management of Zoo and Aquarium Animals (DMZAA) qualification (or equivalent).
* Practical experience working with animals in a Zoo or aquarium (preferably animal management of exotic species).
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| Knowledge and skills |
| Essential | * Ability to demonstrate initiative and a proactive approach to completing tasks beneficial to the section/department.
* Ability to think sustainably and maximise productivity and efficiency
* Ability to deliver keeper talks and presentations.
* An ability to work as part of a team and individually to complete section tasks.
* Demonstrates respectful, punctual, reliable, trustworthy, and diligent behaviour
* Capable of supporting volunteers, apprentices, students, and colleagues as requested.
* A presentable appearance through following uniform and clothing policy.
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| Additional requirements |
| Essential | * This post will require extensive outside working with direct exposure to the weather and animals and working indoors in artificially high temperatures
* Strong commitment to creating a culture that lives ZSL values and commitment to safeguarding, equality and diversity (collaborative, inspiring, inclusive, innovative, impactful and ethical)
* The ZSL Zoos operate seven days a week and require an average of 37.5 hours per week on a rota (which includes weekends and bank holidays)
* This role has significant physical demands and involves extended standing, walking, lifting, carrying, reaching, pushing, pulling, etc.
* Staff who are contracted in this role at our Whipsnade Zoo site require a full manual driving license as an essential requirement
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